



Plymouth Argyle

Football Club

PLYMOUTH Argyle are inviting applications to join our successful commercial hospitality operation, reporting to the Hospitality Coordinator.

The successful candidates will be a part of a team providing first-class customer service to our supporters on match-days and at our non-match day events. They will act as ambassadors of the club at all times, providing a warm, friendly and welcoming service.

Because of the nature of the role, you will be expected to commit to working all home league and cup matches at Home Park. There may also be opportunities to work other club events that may take place throughout the year. Staff will be notified of these events as they arise.

Whilst your usual place of work will be Home Park, there may be opportunities to work away from the stadium.

Whilst experience is not essential, successful applicants will benefit from having worked a corporate hospitality operation previously, or had experience in bar work or table waitressing.

We are looking for candidates to be aged 18 or older to be able to work our bars. Successful applicants will be trained to be able to work our till procedures, change barrels and our general bar procedures.

We are also looking for candidates 16+ to manage the floor with our waiting service. Successful applicants will be trained to manage their allocated tables smoothly and be able to deliver great customer service.

A successful applicant will show:

- Ability to work in all areas of our food and beverage operation including bar work and table waiting
- Welcome guests in a polite and friendly manner
- Take and deliver customer orders, consistently demonstrating high levels of customer service
- Prepare set ups for tables and/or rooms
- Follow cash handling procedures

- Manage guest queries in a timely and efficient manner
- Upsell with latest departmental incentives
- Ensure compliance of brand standards
- Ensure cleanliness of work areas
- Assist other departments wherever necessary and maintain good working relationships

To apply please e-mail emily.drew@pafc.co.uk along with a CV and cover letter attached.

Rate of pay – Minimum Wage / Standard Living Wage

Closing Date- August 1, 2017

Emily Drew
Hospitality Coordinator