

## **2018-19 MEMBERSHIPS - TERMS AND CONDITIONS**

All Season-Tickets are non-transferrable and non-refundable.

Flexi-Tickets are valid for six or eight home league games. Matches can be booked individually or in any combination up to the six or eight-game limit. Flexi-Ticket holders can redeem their six or eight-game allocation themselves or use it to bring a guest or guests to a match, providing all guests meet the Membership criteria. All games need to be booked in person at the Ticket Office; over the phone on 01752 907700; or online at [www.eticketing.co.uk/pafc](http://www.eticketing.co.uk/pafc). Additional fees may apply for phone or internet bookings.

Wheelchair pricing applies to wheelchair users in all areas of the stadium.

A booking fee of £1.50 per ticket will be charged for all telesales purchases and £0.75 for all Internet purchases. There are no fees for purchases made in person at the Home Park Ticket Office.

A postage & packing fee of £1 will be applied, where appropriate, to each purchase from the Ticket Office - not each ticket - in addition to booking fees.

While a booking fee will apply to print-from-home tickets, there will be no additional charges. However, an administration fee of £2.00 per ticket will be charged if the Club is subsequently asked to print the ticket.

An administration fee of £2.00 per ticket will be charged for re-prints, lost match tickets and ground transfers.

Family pricing is available only in the Family Zone for All.

Concessionary rate Membership can be sold only on sight of supporting ID proving eligibility for discounted rate, i.e. passport (age-related), current and valid Forces ID card, etc.

To qualify for Under 18 Membership, the Member must be under the age of 18 on August 31, 2018.

To qualify for 18-21 Membership, the Member must be under the age of 21 on August 31, 2018.

To qualify for Over 65 Membership, the Member must be over the age of 65 on August 31, 2018.

Membership cards become valid only once full payment has been received in cleared funds. In the case of the instalment plan, tickets become valid when the Club is informed by Zebra Finance that they have received signed contracts back from the customer.

The Club reserves the right to run special offers on match tickets throughout the course of the season. However, these offers will not be to the detriment of Season-Ticket holders because of the highly attractive Season-Ticket offering.

Benefits contained in all our supporter packages will be available from August 1, 2018-July 31, 2019 (unless otherwise stated).

Priority booking for cup and play-off fixtures shall be in the following order: 1 Season-Ticket Holders; 2 Valid Flexi-Ticket Holders; 3 1886 Adult & Junior Member as well as Big Green Lottery Members; 4 Non-Members.

Season-Tickets, Flexi Tickets and 1886 Memberships posted to customers attract a £3.00 postage charge. This is because the Club will post these first class signed for..

To claim your 10% Saltrock discount, present your Season-Ticket card at the time of purchase. The discount cannot be used in conjunction with any other offer, promotion, or already discounted products, and is not available online.

Season-Ticket holders can claim a 5% discount in the club shop on purchases of more than £20 and 10% on purchases over £100. 1886 Members can claim a 5% discount in the club shop on purchases of more than £20. To use this discount, present your Membership card at the time of purchase. This discount is available up to and including July 31, 2019, and cannot be used in conjunction with any other offer, promotion, or already discounted products, and is not available online.

Season-Tickets and Memberships are subject to the rules and regulations of the Football Association and the EFL in respect of the relevant competition, and Plymouth Argyle ground regulations, a copy of which is available upon request from the club during normal office hours.

No person may bring into the ground any equipment which is capable of recording or transmitting any audio or visual material or any information or data relating to any match, or the ground.

Mobile phones and other mobile devices are permitted within the ground provided that (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any material for any commercial purposes); and (ii) no material that is captured by a mobile phone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.

Plymouth Argyle accepts no responsibility whatsoever if the seat or stand to which the ticket refers is affected by adverse weather conditions. The Plymouth Argyle Customer Charter covers the Club's policy on refunds or exchanges and pricing for seats which have restricted view of the pitch.

Entering the ground constitutes acceptance of such rules and regulations and Plymouth Argyle reserves the right to eject from the ground any person who fails to comply with them.

Plymouth Argyle Football Club cannot accept responsibility for any lost or damaged items.

Plymouth Argyle excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the ground.

All Season-Ticket and/or membership benefits are subject to availability, and apply to the 2018-19 season only.

An administration fee of £5 will be charged for replacing a Membership card. The information which you give when completing an application form will be used in accordance with the Data Protection Act 2018.

Plymouth Argyle Football Club may vary any terms and conditions for legal, security or regulatory reasons.

Further general terms and conditions can be found at [www.eticketing.co.uk/pafc/staticpages/termsandconditions.aspx](http://www.eticketing.co.uk/pafc/staticpages/termsandconditions.aspx), or by contacting Plymouth Argyle Ticket Office, Home Park, Plymouth PL2 3DQ. Phone: 01752 907700. Email: [tickets@pafc.co.uk](mailto:tickets@pafc.co.uk).